



For account inquiries, please phone:
Phone: 403.845.2866
or visit our office at:
5116 - 50 Avenue
Rocky Mountain House, AB T4T 1B2

Messages:
DID YOU KNOW YOUR CONSUMPTION IS IN CUBIC METRES AND 1 CUBIC METRE = 1000 LITRES. TO AVOID LATE PAYMENT CHARGES, JOIN OUR ADDUP PLAN. CALL THE TOWN OFFICE AT 845-2866.

Utility Invoice

----- Please retain this portion for your records -----

Service Address:	Utility Account #:	Customer #:
Invoice #:		

Account Holder: **1.** _____ **2.** _____

Bill Date: Jan 15/13 **3.**

Amount Due this Invoice: _____ **4.**

Due Date: Feb 10/13 **5.**

After Due Date Amount: _____ **6.**

Billing Period		# of Days:	Meter Reading		Read Code	Multiplier	Consumption	Consumption Type
From:	To:		Previous:	Current:				
Nov 16/12	Jan 15/13	61	2062.0	2097.0	A	1	35.00	Metric

Previous Balance:
Penalties: _____ **12.**
Adjustments: _____
Payments: _____

Balance Forward:

Current Charge Details:
WATC Base Charge _____ **13.**
WATC Water Metered _____
SEWC Base Charge _____
SEWC Sewer - Metered _____
WAST Solid Waste _____

Total Current Charges: _____

Total Amount Due: _____

----- Please return this portion with your payment -----

Customer #:	Utility Account #:	After Due Date Pay:	Due Date:	Amount Due
		\$	Feb 10/13	\$

Service Address:

Amount Paid
\$



Please make cheques payable to:
Town of Rocky Mountain House

Account Summary

- Service Address:** Property at which utilities are being consumed.
- Utility Account Number:** Use this number to make a payment, for account inquires, to register for ADDUP and to sign up for online billing. This number will be 7 to 8 digits and include a decimal. (Please not some banking institutions do not accept the decimal. Leave out the decimal but include all the numbers.)
- Bill Date:** This is the day the bills are issued.
- Amount Due this invoice:** Total amount of bill for water, sewer and garbage collection.
- Due Date:** This is the day the invoice is due.
- After Due Date Amount:** Amount of invoice with 3% penalty added when not paid by Due Date.
- Billing Period:** This is the start and end date of your billing cycle.
- # of Days:** Number of days included in billing cycle.
- Meter Reading:** Beginning meter read and end meter read for billing cycle.
- Read Code:** A—Actual, E—Estimated, C—Computer Estimated.
- Consumption:** Number of cubes of water consumed during billing cycle.
- Previous Balance:** Your previous balance, any adjustments, payments made, and the outstanding balance (if any) from your last bill.
- Current Charge Details:** A summary of the charges.

FEEL FREE TO CONTACT THE TOWN OFFICE AT (403) 845-2866 AND SPEAK WITH THE UTILITY CLERK IF YOU HAVE ANY QUESTIONS OR CONCERNS WITH YOUR UTILITY INVOICE.